Learning Academy

Welcome to the IEP Supporting Complex Barriers Learning Program

Supporting Complex Barriers is an interactive professional development program designed to help employability practitioners build the knowledge, skills, and confidence needed to support people experiencing multiple and interconnected barriers to employment.

Through practical tools, discussion, reflection, and real-world examples, participants will strengthen their ability to build engagement, navigate complexity, and support meaningful progress towards sustainable employment outcomes.

At a glance:

- Two live online workshops
- Practical and interactive learning
- Real-world examples and case discussions
- Reflection and application activities
- Suitable for frontline practitioners and leaders
- Immediate workplace application

Supporting Complex Barriers Topics

Understanding Complex Barriers	Explores how multiple and interconnected barriers can impact employment participation, service engagement, confidence, stability, and access to opportunities. Participants will develop a deeper understanding of complexity and its implications for practice.
Building Trust and Engagement	Provides practical approaches for building rapport, creating psychological safety, and strengthening engagement with participants. Explores communication techniques that support meaningful and productive working relationships.
Supporting Sustainable Progress	Introduces practical strategies for helping participants move towards employment goals. Participants will explore realistic planning approaches, strengths-based practice, and ways to support progress when pathways to employment are not straightforward.
Professional Boundaries and Wellbeing	Explores the role of professional boundaries in effective practice and practitioner wellbeing. Participants will learn strategies for balancing empathy, accountability, self-care, and resilience while working in complex environments.

Pricing

IEP Members
$245 (+ GST)

Non-Members
$345 (+GST)

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